FAQ

Q: How do I Join?

For information about joining as a member or organization please call 1300 654 474.
For more information about becoming a program partner please call 1300 654 474.

Q: How do I log in as a member?

If you have not been issued a password you need to select First Time Login above.

Q: What if my membership number doesn't work?

1. If you received your membership from a car dealership click here to log in.
2. If you received your membership from National Seniors click here to log in.
3. If you received your membership from Golfers Plus click here to log in.

If you have not previously been to the website click on first time login and try your member number including the prefix shown on your member card.

If your member number still doesn't work email us or call 1300 368 846.

If you have forgotten your password you can retrieve your password here.

Q: How do I get access to the services?

Only active members will have access to the services. Members receive a member pack with details for accessing all services. For information on specific benefits please log in to the member area and search for that benefit.

Q: How do I access the phone-based services?

You can access the phone based services by calling the number on your member card or 1300 368 846.

Q: How do I use the coupons in the member booklet?

Simply tear out the coupon and present it to the merchant to receive your discount. You may need to present your member card and as merchants change from time to time. You can find an updated list of merchants in the member only section of this website.

Q: How can I keep up to date with any program partner changes or special offers?

You should register to receive the regular member e-newsletter including discounts and specials. This give you details on the latest hot offers or super savings!
Your member website has an up to date list of all offers and benefits.

Q: What are the logos on my membership card?

Your membership card includes the My Rewards logo. Depending on the offer, you may need to present your membership card to verify that you are a member.

Q: I'm having trouble accessing phone or web based offers!

If you are stuck or have a specific question not covered here please email us or call 1300 368 846.